

CORE CRITERIA AND RETURN

INSTRUCTIONS

- Cores with seized heads will be subject to a 2/3 deduction of the core deposit. Any other non standard damage will be subject to evaluation and deductions according to cost to repair (this would include things like broken housings etc, things that aren't normal wear and tear).
- If you are returning an injection pump drain it of fuel, double bag it, and pack it tightly with newspaper. We are not responsible for damage caused by shipping, so we strongly suggest using paper since it does not pop the way bubble wrap will and also absorbs any small amounts of fuel should it happen to leak a little.
- You must include the name of the original purchaser and a phone number so we can contact you if there are any issues. Ideally a copy of the original invoice. If you return the pump without the correct information we are not going to play detective trying to figure out who sent the pump in.
- Cores MUST be returned with all fittings and fixtures and be just as the one you received from us. If you do not return all fittings and fixtures we will deduct the cost of those not returned from the core deposit. So whatever you received from us needs to be returned to us.
- If you have any questions please call us.
- Cores can be returned to the address on the main page of the website or our business card.
- Please allow up to 3 weeks for us to process the refund. We are a small shop and always very busy. We try to do them right away but sometimes we get buried and can't get it done right away.
- Refunds will be issued via the same method as the original payment. If cores are returned after 3 months or the original credit card is no longer valid then the cost of credit card fees will be deducted from the deposit.